

migranti e patrimonio culturale

Prove di dialogo in lingua

Un ottimo test on line per la comunicazione intraospedaliera con un paziente cinese a questo link : <http://mhclna.org.au/e-learning/CALD/>

The screenshot shows a web browser window with the URL mhclna.org.au/e-learning/CALD/. The page content includes the logo for South Eastern Sydney Illawarra NSW Health and the title 'Communicating with Patients from Culturally and Linguistically Diverse Backgrounds'. A case study is highlighted for 'Ms Shu Fen Chen'. The page offers three interactive buttons: 'THIS IS MY FIRST USE OF THIS MODULE', 'I HAVE USED THIS MODULE BEFORE', and 'HOW TO USE THIS MODULE'. At the bottom, there is a progress bar for 'Your progress' with sections for 'Intro', 'Part 1', 'Part 2', 'Part 3', and 'Part 4', where 'Intro' is currently selected. Navigation links for 'Help', 'Credits', 'Evaluation', 'Disclaimer', and 'Resources' are also visible.

The certificate is issued by South Eastern Sydney Illawarra NSW Health. It certifies that a user has successfully completed the requirements of the e-learning module 'Communicating with Patients from Culturally and Linguistically Diverse Backgrounds: Case Study: Ms Shu Fen Chen (COM1339)' on 16 May 2013. The certificate lists the following understanding gained:

- the role of language and culture in a health setting
- the benefits of using an interpreter when assessing patients with limited English skills
- the benefits of using open-ended, culturally sensitive questions
- the need to consider language and cultural issues when preparing patients for discharge

The certificate is signed by Dr Astrid Perry, Area Manager Multicultural Health Service, South Eastern Sydney Illawarra Health.